



# MITSIS ROYAL MARE

## Hotel Description 2026

The perfect destination for creating serene and unforgettable holiday memories

- 5\* ultra-all-inclusive 24h
- Prime beachfront location in Crete
- Stunning complex featuring 25 sea water swimming pools
- World-class dining experience in 5 à la carte restaurants
  - Rejuvenation at our award-winning Thalasso & Spa
  - Serene relaxation under the shade of 350 lush palms



### Overview

Mitsis Royal Mare in Crete is a luxurious 5\* hotel sprawling over a large seaside property with a unique design of rooms and an amazing pool landscape. The hotel opened in 1997 and is located on the Blue Flag awarded beach of Anissaras, in Hersonissos, Crete. Mitsis Royal Mare features 385 luxurious rooms, 5 à la carte restaurants and 4 bars spread throughout the resort, a multi-awarded Thalasso & Spa Centre that can offer 69 therapies in parallel, 29 secluded pools, as well as a variety of concierge services. Over 350 palm trees, large open-air areas, unique services and a wide selection of tastes compose an amazing holiday scenery.



# MIT SIS ROYAL MARE

## Address

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Anissaras - Crete - Greece  
Post Code: 700 14  
Longitude: +25° 37' 95.53"  
Latitude: +35° 33' 45.31"  
Tel.: +30 28970 27200  
E-mail: [royalmare.res@mitsis.com](mailto:royalmare.res@mitsis.com)  
Website: [www.mitsis.com](http://www.mitsis.com)

## Other Information

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Year of operation: 1997  
Beach: sandy with pebbles

### Distances

Heraklion Airport: 23 km  
Heraklion City: 25 km  
Heraklion Port: 25 km  
Hersonissos Town: 3 km  
Beach: 0 m

### Awards & certifications

Official rating: 5-star  
Bike Friendly Hotel by NATTOUR in cooperation with the Hellenic Society for the Protection of Nature (EPPF) **New**  
Blue Flag Beach certification **New**  
Eco-label, Blue Flag by the Foundation for Environmental Education (FEE)  
Eco-label, Green Key by the Foundation for Environmental Education (FEE) **New**  
ESG Sustainability Certificate HotelCheckBio by HotelCheck **New**  
Greek Breakfast, certified by TÜV Hellas and officially awarded by the Hellenic Chamber of Hotels **New**  
ISO 9001 by TÜV Hellas (TÜV Nord)  
ISO 14001 by TÜV Hellas (TÜV Nord)  
ISO 22000 by TÜV Hellas (TÜV Nord)  
Travelife Gold Certification for Accommodation Sustainability  
HolidayCheck 2025 one of the best recommended accommodations worldwide  
TripAdvisor Travellers' Choice Awards 2025



# MIT SIS ROYAL MARE

## Accommodation

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All 385 guest rooms are carefully appointed and offer all the comforts of a 5\* star resort. They are all nicely decorated and provide all modern amenities to make your stay as pleasant as possible. This wonderful resort is designed to surpass the expectations of the most discerning traveller, providing excellent service in a secluded setting.



<b>385</b>	<b>rooms in total</b>
165	Double Bungalow Garden View
10	Double Bungalow Garden View (Customized for mobility needs)
46	Double Bungalow Sea View
85	Double Bungalow Side Sea View
35	Double Bungalow Sharing Pool
7	Junior Suite Sharing Pool
4	Junior Suite Private Pool
1	Junior Suite Sea Front Sharing Pool
2	Junior Suite Sea Front Private Pool
20	Suite Sharing Pool
1	Suite Sea Front Sharing Pool
2	Suite Private Pool
4	Suite Sea Front
2	Suite Sea Front Private Pool
1	Ambassador Suite Sea Front Private Pool
1	Presidential Suite Sea Front Private Pool

Double room surface 29 m<sup>2</sup>

Junior Suite room surface 49 m<sup>2</sup>

Suite room surface 59 m<sup>2</sup>

Suite Sea Front Private Pool & Ambassador Suite room surface 98 m<sup>2</sup>

Presidential Suite room surface 147 m<sup>2</sup>



# MIT SIS ROYAL MARE

## Comfortable Room Facilities

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### Double rooms

Air-conditioning with individual control / Heating  
Bathroom floor covering: tiles  
Bathroom with bathtub or shower  
Bottled wine at the mini bar  
Coffee & tea making facilities with instant coffee and tea variety refilled daily  
Direct dial telephone  
Furnished balcony or terrace  
Mini bar (2 bottles still water 1.5lt, 1 bottle sparkling water 330ml, 2 coca cola 330ml, 2 coca cola light 330ml, 1 sprite 330ml, 1 fanta orange 330ml, 1 kids juice 250ml, 1 bottle beer 0,5ml, 1 bottle white wine 0,375ml), restocked every other day, complimentary  
Room floor covering: tiles  
Room furniture: bedside table, boudoir with mirror, coffee table, luggage rack, one chair per person, waste bin  
Room service and in-room breakfast upon request (tray charge 10€)  
Safe deposit box (free of charge)  
Satellite TV (28'' or 43'') with music channels  
Twin or double beds  
Wi-Fi internet access 2MBPs/user (free of charge)

### Double Rooms Garden View (Customized for mobility needs)

The guests who are having walking difficulties or using a wheelchair may enjoy the elegant architecture combined with a relaxed atmosphere of a 29 sq. meters room, situated in a convenient location between the hotel lobby and Thalasso & Spa Centre. The bathroom consists of an adapted toilet with handrails, sink and a walk-in shower where a special seat is added for the guests' convenience under the shower.

### Bungalows Sharing Pool

The same with Double rooms +  
Bathroom with bathtub only  
Nespresso coffee machine with 4 coffee capsules restocked daily (free of charge)  
Sunbeds on the terrace & access on sharing pool

### Junior Suites

The same with Double rooms +  
2 additional sofas or single beds  
Nespresso coffee machine with 4 coffee capsules restocked daily (free of charge)  
Soundbar  
2 Sunbeds on the terrace  
Welcome offer upon arrival

### Suites

The same with Double rooms +  
2 rooms with individual balcony doors  
Double sofa bed  
Living room area  
Nespresso coffee machine with 4 coffee capsules restocked daily (free of charge)  
Second AC  
Second 22'' TV  
Second WC with shower



# MIT SIS ROYAL MARE

Soundbar  
Sunbeds on the terrace  
Welcome offer upon arrival

## **Ambassador Suite**

The same with Double rooms +  
2 rooms with individual balcony doors  
Bouquet of flowers  
Double sofa bed  
Individual ice maker  
Individual wine fridge with 3 bottles of wine 750ml, Red, White & Rose (stocked & restocked free of charge)  
Dining area  
Nespresso coffee machine with 4 coffee capsules restocked daily (free of charge).  
Second AC  
Second 42''TV  
Second WC with shower  
Soundbar  
4 Sunbeds on the terrace  
VIP welcome treatment  
Welcome offer upon arrival

## **Presidential Suite**

The same with Double rooms +  
3 AC units  
2 bathrooms & 1 WC with shower  
2 king-size beds  
3 rooms with individual balcony doors  
3 TVs (one 52'' & two 43'')  
Bouquet of flowers  
Dining room  
Double sofa bed  
Individual ice maker  
Individual wine fridge with 3 bottles of wine 750ml, Red, White & Rose (stocked & restocked free of charge)  
Living room area  
Nespresso coffee machine with 4 coffee capsules restocked daily (free of charge).  
Soundbar  
6 Sunbeds on the terrace  
VIP welcome treatment  
Welcome offer upon arrival

## **Luxurious Bathroom Amenities**

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Bathrobe, towels, slippers, shoe horn & brush set  
Hairdryer  
Magnifying mirror  
Soap, shampoo, shower gel, body lotion, hair conditioner, nail file, shower cap, cotton buds & sewing kit  
Extras in all Suites: Dental & shaving kit, soft foam earplugs & sleeping masks



# MIT SIS ROYAL MARE

## Food & Beverage Facilities

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### Breakfast

Main restaurant "Symposio" (specialized Greek and international cuisine with show cooking)

### Brunch

South American à la carte "Pacifico" (reservation required)

### Lunch

Main restaurant "Symposio"

Italian à la carte "Allegro" (reservation required)

Pita & Burger Street food Grab & Go restaurant "Albatros"

### Dinner

Main restaurant "Symposio"

Mediterranean à la carte "Candia" (reservation required)

Pan-Asian à la carte "Royal Palm" (reservation required)

South American à la carte "Pacifico" (reservation required)

### Other F&B Facilities

Creperie & Gelateria "Allegria"

Main Bar "Minos"

Pool bar "Kalypto"

Pool bar "Delfinia"

Beach bar

Please note that each à la carte restaurant can be booked only once per meal for each week of stay.





# MIT SIS ROYAL MARE

## **Additional F&B offerings**

24 hrs All-inclusive service

Anniversary & Birthday packages

Candlelight dinner (at extra charge)

Floating tray (at extra charge)

Greek breakfast

Mini bar (2 bottles of still water 1,5lt, 1 bottle of sparkling water 330ml, 2 Coca Colas 330ml, 2 Coca Colas light 330ml, 1 Sprite 330ml, 1 Fanta Orange 330ml, 1 kids juice 250ml, 1 bottle of beer 0,5ml, 1 bottle 0,375lt of white wine,) restocked every other day (free of charge)

Slush at the bars

Snack boxes

Special diet meals – (gluten free, lactose free etc. & upon request)

Teatime next to the main swimming pool a great selection accompanied by sweet and sour assortments

Theme nights with flavours of the world at the Main restaurant (International, Asian, Italian, Greek)

Upgraded bar service with new drinks list, signature cocktails, international premium spirits and wine selection from local & international vineyards

Vegetarian & Vegan option in all restaurants

Waiter service by the pools and the beach

Welcome drink upon arrival

## **Recreation: Sports & Entertainment**

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### **Swimming**

1 indoor heated pool with fresh water (In Thalasso Spa)

1 open-air whirlpool bath with sea water

2 outdoors pools with sea water, supervised by a lifeguard

Umbrellas and sunbeds by the pools and on the beach

### **Other leisure activities**

The Crete Golf Club, an 18-hole golf course (at 7Km from hotel) (at extra charge)

2 squash courts (at extra charge)

Table-tennis

Beach Volley

Billiards (at extra charge)

Bridge Room

Diving Centre (at extra charge)

Fitness Centre with instructor supervision

Games Room (at extra charge)

Horse riding centre (3 km from hotel) (at extra charge)

Live music every evening

Local community events support

Mini Golf

Tennis Club with 7 red clay courts operating daily from 07:00 - 24:00 (at extra charge)

Tennis lessons (at extra charge)

Water-sports centre (at extra charge)



# MITISIS ROYAL MARE



## **Mitsis Royal Mare Thalasso & Spa Centre**

The renowned Thalasso & Spa Centre is located at the prestigious Mitsis Royal Mare, and it offers a luxurious and revitalizing experience to its guests. Thalassotherapy, a therapeutic and wellbeing approach that utilizes the healing properties of seawater and marine elements, takes Centre stage here. The highly experienced therapists offer a wide range of treatments, including hydrotherapy sessions, massages and seaweed body wraps, all designed to enhance physical and mental rejuvenation. Guests can choose from an array of massages, facials and body treatments, each tailored to their specific needs and preferences.

### **Services:**

- Hamam
- Sauna
- 3 indoor heated swimming pools
- Fitness room
- Massages
- Face & body treatments
- Nail & beauty Saloon
- Hydrotherapy
- Consulting service
- Holistic approach



# MIT SIS ROYAL MARE

## For Our Little Ones

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### Children facilities

Games room (extra charge)

Playground

Recreation programme with trained multilingual staff

1 outdoor children's pool with fresh water

Entertainment activities (competitions, Olympic sports & video shows)

Kids Club (for children aged 4-12) operating daily from 10:00 to 6:00, except on Sundays.

### Infant Amenities

Baby cot

Baby bath

Bottle warmer

Baby phone

Baby pot

Baby buggy

Baby highchairs in the restaurants

Pillow change





# MIT SIS ROYAL MARE

## Hotel Facilities & Services (A-Z)

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### Facilities

Babysitting service available upon request for children aged 4 and up (at extra charge)  
Car, motorbike & bicycle rentals (at extra charge)  
Concierge services  
Conference room (max. capacity 100 pax.)  
Daily bus services to/from Heraklion & Ag. Nikolaos (at extra charge)  
Fashion Boutique  
Free airport transfer exclusively for online bookings through [www.mitsis.com](http://www.mitsis.com)  
Greek handcrafts shop  
Jewellery shop  
Kiosk  
Laundry and dry-cleaning service (at extra charge)  
Lifeguard by the pools & the beach  
Luggage service  
Mini Market  
Multilingual team  
Outdoor parking area within the hotel premises  
Private transfers (at extra charge)  
Security 24h  
Taxi service (upon request & at extra charge)  
Wedding packages (at extra charge)  
Excursions & tours (via concierge at extra charge)  
Wi-Fi dedicated internet access 2MBPs/user (free of charge)

### Credit cards

American Express, Eurocard, Mastercard, Visa, Maestro

Additional climate crisis resilience fees of 15€ (April-October) and 4€ (November-March) per room, per day, will be collected upon arrival at the check-in (subject to government policy).