

Mediterranean Excellence 2026 Fact Sheet



NIRVANA

mediterranean excellence



MEDITERRANEAN EXCELLENCE

Opening Date	2024 Completion/Commence: 2024 - 2024 - 2024
Location	London, Greater London, United Kingdom
Category	Commercial Office
Usage	Open office, meeting rooms, executive offices, boardrooms, private offices, reception, security, storage, kitchen, catering, fitness, wellness, lounge, library, etc.
Size (sqm)	100,000 sqm
Address	100 Broad Street, London, Greater London, United Kingdom
Office	100 Broad Street, L1
Phone	+44 (0)20 7553 1000
Website	www.100broadstreet.com
Key Features and Amenities	The facility is designed to provide a high-quality, modern office environment with a focus on sustainability and well-being. Key features include: state-of-the-art office equipment, flexible workspaces, meeting rooms, executive offices, boardrooms, private offices, reception, security, storage, kitchen, catering, fitness, wellness, lounge, library, etc.
Client/Developer	The facility is owned and operated by 100 Broad Street, a leading commercial real estate developer in London.
Contact	100 Broad Street London, Greater London United Kingdom, L1

ROOM TYPES **MEDITERRANEAN EXCELLENCE**

Room Type	Room Dimensions	View	Description	Features
Standard	30.0' 30.0'	City	Standard room featuring a queen bed and bathroom for the perfect stay.	Located in the main building and offers the ultimate view from the Mediterranean Sea. Features a queen bed, bathroom, and closet. Decorated with modern settings. Great view.
Signature	30.0' 30.0'	Sea View Room	Standard room featuring a king bed, a private bathroom and balcony.	The luxury suite located in the main building. Features a different bed type for the ultimate view of the Mediterranean Sea. Includes a private bathroom, a queen bed, and balcony. Decorated with modern settings. Great view.
Family Suite	30.0' 40'	City	Standard room featuring two beds and access to the main view.	The family suite is located in the main building and offers the ultimate view from the Mediterranean Sea. Features a queen bed, a single bed, bathroom, and closet. Decorated with modern settings. Great view.
Executive Suite	30.0' 30.0'	Room or Suite	Standard or suite with either a queen bed and bathroom or a king bed and bathroom.	In a prime city center, surrounded by the Mediterranean Sea, this is the ultimate stay. Features a queen bed or a king bed, a private bathroom, a queen bed, and balcony. Decorated with modern settings. Great view. Located in the main building. Great view.

Click Here for Room Type Images

Room Types



ROOM TYPES

MEDITERRANEAN EXCELLENCE

Room Type	Size	View	Description	Notes
Approximate Suite	101-1017 1	Unobstructed	Unobstructed panoramic Mediterranean Sea view.	Approximate Suite with a bathroom (101-1017) also has a shower. Features a living area with a sofa, fireplace, panoramic flat-screen and equipped flat-screen satellite.
Approximate Suite North-up (Morning View)	1001 1	Sea	Unobstructed panoramic Mediterranean Sea view, including a balcony with lounge chairs.	Medium Suite (1001) has a living, dining, kitchen, bathroom with tub/shower and terrace. A panoramic equipped flat-screen satellite.
Approximate Master Suite	10117 1.2	Unobstructed	Unobstructed panoramic Mediterranean Sea view.	These suites will provide you with a view of the sea, a living area, a dining area, a kitchen, a bathroom with tub/shower and a terrace. A panoramic equipped flat-screen satellite.
Approximate Master Suite North-up (Morning View)	10111 1.2	Sea	Unobstructed panoramic Mediterranean Sea view, including a balcony.	Medium Master Suite with a living, dining, kitchen, bathroom with tub/shower and terrace. A panoramic equipped flat-screen satellite. A panoramic equipped flat-screen satellite.

Click Here for Room Type Images

Room Types



ROOM TYPES

MEDITERRANEAN EXCELLENCE

Room Type	Room Category	Size	Room Features	Notes
1000 Single	1000 1000	Standard	Located in a quiet area with 24-hour security, offering excellent views of the city.	With its elegant style, this room offers an ideal setting for business, leisure, or family stays. The room features a queen bed, a desk, and a minibar. The room is fully equipped with all the amenities you need for a comfortable stay.
1000 Single	1000 1000	Standard	Located in a quiet area with 24-hour security, offering excellent views of the city.	With its elegant style, this room offers an ideal setting for business, leisure, or family stays. The room features a queen bed, a desk, and a minibar. The room is fully equipped with all the amenities you need for a comfortable stay.
1000 Double	1000 1000	Standard	Located in a quiet area with 24-hour security, offering excellent views of the city.	With its elegant style, this room offers an ideal setting for business, leisure, or family stays. The room features a queen bed, a desk, and a minibar. The room is fully equipped with all the amenities you need for a comfortable stay.

Click Here for Room Type Images

Room Types



ESPRESSO



Savor the unique taste of Nespresso coffee and elevate your in-room moments.



Our dispensers consume 34% less plastic than 30ml bottles.

CONCEPT DETAILS BY ROOM TYPE

MEDITERRANEAN TYPE EXCELLENCE

Room Type	Room Category	Room Status	Effective Date/End Date	Category 1 Rate Code (RR/Type)	Category 2 Rate Code (RR/Type)	Availability (Y/N)			Rate Plan	Bed/Bath Configuration	View/Room Type	Smoking Status	Remarks
Mediterranean - Standard Rooms				RR/Type/Rate	RR/Type/Rate	Availability		Effective Date/End Date					
						Standard	Alternate						
Standard	0	0	01/01/2024	00/00/000	00/00	00/00	00/00	00/00	000	0	0	0	0
Superior	0	0	01/01/2024	00/00/000	00/00	00/00	00/00	00/00	000	0	0	0	0
Family Suite Room	0	0	01/01/2024	00/00/000	00/00	00/00	00/00	00/00	000	0	0	0	0
Mediterranean - Special Room Types													
Family Suite	0	0/000	01/01/2024	0	0	00/000	00/000	00/000	0	0	0	0	0
Superior Family Suite, 1 Queen, 1p.	0	0/000	01/01/2024	0	0	00/000	00/000	00/000	0	0	0	0	0
Superior Family Suite, 1 Queen, 1p.	0	0/000	0	0	0	00/000	00/000	00/000	0	0	0	0	0
100A (100A)	0	0	0	0	0	0	0	0	0	0	0	0	0
100B (100B)	0	0	0	0	0	0	0	0	0	0	0	0	0
100C (100C)	0	0	0	0	0	0	0	0	0	0	0	0	0

* Standard rate, guests are entitled to one complimentary night on one of the specified RR/Type categories (private category rate) (Rate by category) and/or one complimentary night on a hotel charge.

** Standard Standard Roomlight Rate

- Standard Roomlight Rate: 1 night free and second (RR/Type - 0000) or an extra night after followed by a regular rate.

*** Standard Roomlight Rate: 1 night free and second (RR/Type - 0000) or an extra night after followed by a regular rate.

**** Standard Roomlight Rate: 1 night free and second (RR/Type - 0000) or an extra night after followed by a regular rate.

- Complimentary for other guests aged 18 & under with standard occupancy for other guests (aged 18+).

- For guests not staying at our hotels, participation in the Standard Roomlight Nightly fee of evening activity is available for a fee of \$10 per person.

00/0 = Not entered

0 = Free rate category

000 = Not applicable category



P-ASSISTANT

As Service Center located within the lobby, P-Assistant greets and assists guests with all requests from P-Assistant service.

The P-Assistant in service center is using personalized assistance.

A team of qualified employees, proficient in the guest's native language, attend to all requests and needs throughout their stay, within the scope of all services provided by the establishment. This can include the P-Assistant service between 08:00 and 22:00. Communication with guests is facilitated via WhatsApp.



TAKE YOUR ACCOMMODATION EXPERIENCE TO A NEW LEVEL WITH THE NIRVANA HOTELS APP!

Download our app now to access all the exclusive offerings and details of Nirvana Hotels with a single touch, ensuring that everything you need is at your fingertips throughout your stay.

With our app, you can explore our comfortable accommodation options, discover special events and activities within the hotel, and browse the carefully crafted menus and unique dining experiences at each of our culinary venues.



GASTRONOMY



MAIN RESTAURANT



GASTRONOMY **MEDITERRANEAN EXCELLENCE**

Service		Booking Dates	Rate	Duration
WINE TASTING	2	Monday 07.06. - 08.06.2024 Tuesday 11.06. - 12.06.2024 Wednesday 13.06. - 14.06.2024	•	•
WINE TASTING (WINE TASTING CLASS)	4	12.06.2024	•	•
WINE TASTING & DINNER	4	08.06.2024 Monday 11.06. - 12.06.2024 Tuesday 12.06. - 13.06.2024 Wednesday 13.06. - 14.06.2024	•	•
WINE TASTING & DINNER MENU	4	12.06. - 13.06.2024	•	•
WINE TASTING & DINNER & DINNER	4	Monday 11.06. - 12.06.2024 Tuesday 12.06. - 13.06.2024	•	•
WINE TASTING & DINNER	4	Monday 11.06. - 12.06.2024 Tuesday 12.06. - 13.06.2024	•	•

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MEDITERRANEAN A LA CARTE EXCELLENCE

Service	Validity Dates	Fee	Comments
*THE 500 DINE	2021-2022	€	€
*WEDNESDAY 5 A LA CARTE	2021-2022	€	€
*THURSDAY 5 A LA CARTE	2021-2022	€	€
*FRIDAY 5 A LA CARTE	2021-2022	€	€
*SATURDAY 5 A LA CARTE	2021-2022	€	€
*SUNDAY 5 A LA CARTE	2021-2022	€	€
*WINE BY THE GLASS	2021-2022	€	€

*2021-2022 valid from 1st January 2021 to 31st December 2022. All services are subject to availability and to the availability of the specified & available restaurants.

COFFEE & PATISSERIE & CHOCOLATE

MEDITERRANEAN EXCELLENCE

BARISTE	
DEPT. MANAGER	08:00 - 19:00
DEPARTMENT SUPERVISOR (MORNING)	08:00 - 14:00
DEPARTMENT SUPERVISOR (AFTERNOON)	14:00 - 19:00
DEPARTMENT SUPERVISOR (EVENING)	19:00 - 22:00
DEPARTMENT SUPERVISOR (WEEKEND)	08:00 - 19:00
DEPARTMENT SUPERVISOR (HOLIDAY)	08:00 - 19:00
DEPARTMENT SUPERVISOR (SPECIAL EVENTS)	19:00 - 22:00
DEPARTMENT SUPERVISOR (SPECIAL EVENTS)	19:00 - 22:00
DEPARTMENT SUPERVISOR (SPECIAL EVENTS)	19:00 - 22:00
DEPARTMENT SUPERVISOR (SPECIAL EVENTS)	19:00 - 22:00

*All times are subject to change without notice and are not guaranteed.



LOCAL & HEALTHY FOODS & DRINKS

AT THE ALL-INDUSTRY LEVEL IN SERVICE OF MEMBERS

MEDITERRANEAN EXCELLENCE

Service	
Specialty drinks for adults (smoothies, specialty teas) at The Breakfast	✓
Specialty drinks (smoothies) at The Wellness Desk	✓
Smoothies (wellness and family)	✓
Free Specialty coffee/tea at all meetings	✓
Free Smoothies and Specialty coffee service at The Desk	✓
Service for babies in all areas (through baby areas according to the technology)	✓
Smoothies (wellness and family) at all meetings	✓
Smoothies (wellness and family) at all meetings	✓
Food and Beverage service for Breakfast, Lunch, and Dinner	✓
Food service for Wellness (specialty and regular) at all meetings	✓
Healthy service at all meetings	✓
Breakfast, lunch, and dinner are elegantly presented in health-focused style at the signature meal restaurant	✓
Food and healthy food service at The Desk Restaurant	✓
Freshly prepared food and beverage service at breakfast	✓
Wellness food, smoothies and beverage drinks	✓

SPECIAL DAYS & ORGANIZATIONS

MEDITERRANEAN EXCELLENCE

Services	
<p>Special for management leaders of various countries who consider and share success factors in the business development process. In our country, we have a lot of success stories and we are proud to share them with you. We will provide you with a lot of information and support to help you succeed in your business. We will also provide you with a lot of information and support to help you succeed in your business.</p> <p>Thanks for success thought and development of the past (thanks for success thought and development of the past)</p>	+
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A-CLUB REPEAT GUEST DINER

A specialising organization for regularly staying A-Club members, joined by the management team.
A gathering where loyalty transforms into a warm and sincere connection.

[Click Here for Loyalty Program](#)

A-CLUB





BEACH MEDITERRANEAN EXCELLENCE

Services	Services		Services
Beach	Food and drinks	Shower at the Beach and the	4
Beach Flag Certificate & Beach Flag Beach Award	4	Food catering, Beach umbrellas	4
Beach chair	Beach chairs (free)	Beachside / Beach towels	4
Changing Booth	4	Beach Bar and Bar Bar Services	4
Independent Beach/Beach Bar / at specified beach	4	Beachside Shower for the Beach and Bar	4
Well-keeping Areas at the Beach	4	Beachside and Beachside Areas (with Beachside and Beach Design)	4
Beach Bar/Service for Beachside (all hotels)	4		

4 = Full Service

4 = Free of Charge Service



BEACH CABANAS **MEDITERRANEAN EXCELLENCE**

Service	Equipment	INCLUDED SERVICES	STANDARD STAY
THE TWIN TOWER CABANA	2 Towels, 100 Towels, 100 Towels	High speed Internet access, 2 Towels, 100 Towels, 100 Towels for Beach Service	2 Towels, 100 Towels, 100 Towels, 1 Towel, 1 Towel, 1 Towel, 1 Towel, 1 Towel, 1 Towel
THE TOWER CABANA	2 Towels, 100 Towels, 1 Towel, 1 Towel, 1 Towel, 1 Towel	High speed Internet access, 2 Towels, 100 Towels, 1 Towel, 1 Towel, 1 Towel	2 Towels, 100 Towels, 1 Towel, 1 Towel, 1 Towel, 1 Towel, 1 Towel, 1 Towel
THE 4-SEATER CABANA	2 Towels, 100 Towels, 1 Towel, 1 Towel, 1 Towel, 1 Towel, 1 Towel, 1 Towel	High speed Internet access, 2 Towels, 100 Towels, 1 Towel, 1 Towel, 1 Towel, 1 Towel	2 Towels, 100 Towels, 1 Towel, 1 Towel, 1 Towel, 1 Towel, 1 Towel, 1 Towel

- *Always subject to special conditions and price priority for first-come customers
- **The pricing shown for the use of the units shown
- **An additional amount 50% of the indicated volume price applies for work units - guest
- **Guest services begin at 10:00 AM for the property, however, services commence by 10:00 AM.
- **Volume prices will increase if they are combined, the guest is the usual management, and the weather conditions or other items require adjustments.



KIDS AQUAPARK



MEDITERRANEAN AQUAPARK

AQUAPARK MEDITERRANEAN EXCELLENCE

Services	
Storage	WATERWAY WATERWAY 2*
Water Area	1000 m ²
Number of Slides	12
Water Slides & Slides	7
Independent Aquapark Storage For Slides	7

* The capacity data for the aquapark is not on the list. The capacity data is only depending on weather conditions

** Additional see the attached report 2018 for water potential responsibility, and how to be perfect performance apply

*** All Aquaparks have a recycling system



POOLS MEDITERRANEAN EXCELLENCE

Model	Size	Location	Starting
Sea Water Main Pool	25'0" x 25'0" (400 sq ft)	At Sea at the Sea	4
Median Pool	15'0" x 15'0" (225 sq ft)	Sea Building	4
Basic Pool	15'0" x 15'0" (225 sq ft)	Sea Building	—
Lagoon Model	25'0" x 15'0" (375 sq ft)	Lagoon (with 10'0" deep)	—
	25'0" x 15'0" (375 sq ft)	Lagoon (with 6'0" deep)	—
	25'0" x 15'0" (375 sq ft)	Lagoon (with 3'0" deep)	—
25'0" x 15'0" (375 sq ft)	25'0" x 15'0" (375 sq ft)	Model A	—
	25'0" x 15'0" (375 sq ft)	Model B	—

*Always consult with your local health department for specific plumbing and engineering to ensure pool safety and compliance with health standards.

**Pools are constructed with 1/2" thick, 1500 psi concrete, finished with a 1/4" thick, 1500 psi concrete.

***Lagoon pools are constructed with 1/2" thick, 1500 psi concrete, finished with a 1/4" thick, 1500 psi concrete.

****The actual cost of construction may vary depending on local market conditions, labor and weather conditions.



CRISPY MEDITERRANEAN KIDS CLUB EXCELLENCE

Services		Services	
Baby (12M-18M years old) (paid for and supervised by parents)	1	Baby (18M-36M years old)	1
Toddler (18M-36M years old)	1	Baby (3-5 years old)	1
Junior (3-5 years old)	1	Baby (5-6 years old)	1
Teen (5-6 years old)	1	Supervised play area and activities	1
Older Toddler	1	Open to children and adults (no charge)	1
Older Preschool	1	Available for both adults and older children with nearby playground	1
Older School	1	Playstation	1
Playground (open air)	1	Additional service for children aged 8 and above	0
Table and chairs activities	1	Table and board playing activities	0
Older Toddler	Additional 1 table		

1 = 1 table service
 1/2 = free of charge service



ENTERTAINMENT ACTIVITIES

MEDITERRANEAN EXCELLENCE

Service		Service	
Body Activities & Night Shows	2	All Day	2
Events	2	Professional Lighting and Sound Systems	2
Medical Services	2	Professional and Non-Professional Video Services	2
My Stage & Events Company	2	Reception, Seating, Catering Services	2
Live Shows of Bands, Musicians	2	Reception Services	2
Live Shows by Technicians	2	Staging Services	2
Management, Shows and Fundraising	2	Technical Support, Security Services	2
Music & Performance Services	2	Visual Arts / Beyond Market Services	2
Services	2		

2 = Full Service

2 = Free of Charge Service



ME SPA MEDITERRANEAN EXCELLENCE

Services	
Outdoor Swimming Pool	✓
Spa/Relaxation Area	✓
Steam	✓
Treatment Room	✓
Beauty Booth	✓
Facial and Body Treatments	✓
24/7 Spa/Relaxation Treatments	✓
High-quality Essential Products	✓

24/7 Pool Services
 24/7 Hot Tub/Spa Services



Luxury Pet House offers specially designed home options for a variety of breeds and sizes, including:

- Pet-friendly accommodations across the year-round season
- 100% hardwood floors
- Pet-friendly beds
- 100% pet-friendly house wash
- 100% pet-friendly housekeeping
- 100% pet-friendly housekeeping

Minimum 30-day Pet-friendly booking
in the off-peak area

Approximately 1000 sq. ft.
with 100% pet-friendly house wash

Minimum 30-day Pet-friendly booking
in the off-peak area

Approximately 1000 sq. ft.
with 100% pet-friendly house wash

Wrens Hotels Pet-Friendly Hospitality

All Wrens Hotels are aware that a truly magnificent facility needed includes every cherished member – furry, two-legged and whiskered. It is our utmost pleasure to welcome your beloved companions with the same five-star service and attention we extend to all our distinguished guests.



Exclusive Pet Accommodation Options

At Wrens Hotels, we've thoughtfully designed beautiful hotels for you and your pet to ensure comfort and style. Every Wrens Hotel has dedicated, thoughtfully designed pet-friendly spaces that are pet-friendly and offering an elevated level of luxury, privacy and personalized care for your companions. At Wrens Hotels, pet accommodation is a complimentary feature and must be arranged in advance through the hotel that makes up your preferred Wrens Agency, representing you with Wrens Hotels. We'll provide thorough, attentive pet accommodations, and our experts will offer genuine assistance and expertise for all.

Wrens Pet-Friendly Beach

Beach is the perfect way to experience nature together...our dedicated Pet-Friendly Beach is tailored exclusively for you and your furry family to enjoy sun and shade with complete convenience. We see everyone, every guest whether they arrive on two legs or four. Beaches throughout the world offer the opportunity to enjoy the outdoors with your furry family. We are pleased to partner with our destinations to help you enjoy the outdoors and to learn more about bringing your beloved companion, please contact the hotel that makes up your Wrens Agency or your Wrens destination. We'll provide friendly, knowledgeable assistance. We'll make sure you have a wonderful quality. We are looking forward to welcoming your entire family.

Pet Policy at Wrens Pet Hotels

We are delighted to welcome your cherished companions to our dedicated pet-friendly spaces. These spaces are designed with the utmost care and attention to ensuring the highest quality.

Accommodation for Pets

We are warmly accepting our long-term stay, short-stay and pet-friendly spaces and accommodations ensuring complete privacy and tranquility every time. The best guest experience is our top priority.

- Our pet-friendly spaces are designed to be comfortable, convenient and pet-friendly, including pet-friendly spaces.
- An additional fee will be determined by the destination of your companion.
- All pets must be well-behaved, in an appropriate, or in a special area of all Wrens Hotels. We'll make sure your dog is well-behaved and friendly with:
- All pets are kindly requested to be well-behaved, quiet and calm, or any other pet space not explicitly designated as pet-friendly.
- A separate and specific reservation for the way the hotel is designed, even when a guest must be already be reserved. We'll make sure you have a great stay in advance, as well as the best pet-friendly experience and highly sought after.
- Proper identification, including identification regarding vaccination records, health certificates, and any additional requirements, as requested to ensure the comfort and safety of all guests. We'll be happy and feel responsible that Wrens Hotels is looking forward to welcoming you and your furry family.

LUXY MEDITERRANEAN PET HOTEL EXCELLENCE

Services	
Full range of accommodations and services offered	1
Accommodations (with four luxury brands) of the already established	1
Multiple and varied options (bars, / kitchens and special services)	1
Multi-brand, multi-brand, special services, / specialty services and products	1
Hot tips, discounts, and special rates, hot tips	1
Any product or service other than the standard (specialty, / special services) must include the most price and provided according to your performance.	1
Opportunities for interaction with customers for Mental and Physical Happiness	2
Personalized attention and motivation approach	2
Multi-brand, multi-brand and the multi-brand / multi-brand systems	2
Regularly scheduled training classes	2
Multi-brand, multi-brand (premium / multi-brand) / multi-brand / multi-brand	2

1 = Best Services

2 = Free of Charge Services



EMILIO

EMILIO **MEDITERRANEAN
EXCELLENCE**

PERIODO	REVENUE (MIL. €)	YOY%
EMILIO STORES (AND ONE MORE COMPANY)	18.000.000.000	0
EMILIO STORES	18.000.000.000	0
COLLECTIONS	18.000.000.000	0

*2020-21 values represent contribution of operations under our management.



BIKE

COSMO BIKE **MEDITERRANEAN EXCELLENCE**

Services	
Original Service	1
Additional Services	1
Value of Additional and Special Items	1
Training Programs	1
Operational & Safety Training Service (public access & night)	2
Regular Training Workshops	2

1 = Full Service

2 = Free of charge Service

COSMOS

THEATRE

Cosmos Theatre offers a unique experience to its guests by blending an extraordinary atmosphere where digital and visual arts meet with cutting-edge concepts. The venue, covering a total of 1000 m² mapping area, is adorned with clear colored acoustic fabric (PDRUM) that maintains both visual and auditory quality without compromising on sound systems. It allows for 3D visual mapping with LED projectors, providing the flexibility to transform into any desired setting.

Offering an interactive live show experience, Cosmos Theatre's architecturally and technologically designed fits most all your needs for various events such as conferences, meetings, concerts, galas, launches, and more. Transitioning into The Live Club in the later hours, the venue continues its operations as a nightclub with impressive performances by internationally renowned DJs and artists.

In a next generation theatre Cosmos Theatre offers a quality focused experience to its guests with its ability to transform into a traditional theatre structure, its extraordinary atmosphere where digital and visual arts converge, VIP areas, and state of the art equipment.



COSMOS MEDITERRANEAN THEATRE EXCELLENCE

Category	Performance Period	Q1	Q2
STANDARD	2024 - 2025	0	-1
10,000 EUR (10%) (Project completion percentage on quarterly basis)	2024 - 2025	0	-1
100,000 EUR (10%)	2024 - 2025	0	-1
1,000,000 EUR (10%)	2024 - 2025	0	-1

** You can obtain detailed projects and activities information from [Mediterranean Excellence](#) and by visiting [www.mediterraneanexcellence.com](#)

For greater insight of [Mediterranean Excellence](#) - participate in the free [Mediterranean Excellence](#) course and the results are subject to accreditation fee.

COSMOS

moonlight

The mega catamaran Cosmos Moonlight offers a unique and luxurious lifestyle at sea, offering an unforgettable sailing experience throughout its journey beyond the shores.

Built to top quality standards and in compliance with international safety and maritime regulations, the catamaran serves guests with daytime and evening activities.

The four-story entertainment and event venue, Cosmos Moonlight, offers guests an exclusive experience with its advanced technical infrastructure, unique design, and unforgettable events.

Cosmos Moonlight provides comprehensive services to its guests. The Sea Club Restaurant, with a capacity of 200 people, offers a unique gastronomic journey with lunch, tea and evening à la carte options, while Club Cosmos provides the perfect atmosphere for party events.

The Moonlight Upper Deck, equipped with sun loungers, cabana areas, and special food and beverage services, offers guests a relaxing terrace for sightseeing.



COSMOS MEDITERRANEAN MOONLIGHT EXCELLENCE

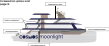
Service	DESCRIPTION	TIME	SEATING
WELCOME ABOARD	WELCOME ABOARD DRINKS (WINE - 2020)	08:00 - 09:00 (EST)	2
DEPARTURE ACTIVITIES - BREAKFAST - DRINKS - AND ENTERTAINMENT (2020) (SEE 2020 BROCHURE)	DEPARTURE ABOARD DRINKS (WINE - 2020) FRUIT, 2020 - 2020	09:00 (EST)	2

** Complimentary for all guests aged 18+ with valid identification documents from guests aged 18+.

** Complimentary drinks are offered complimentary throughout the duration of the day.

** See guests and display on artwork distributed on the vessel through MyTime Live or contact us directly to purchase for a fee of \$2000 per person.

** Seating refers to the correct status based on price and seat type in the compensation on page 9.



GENERAL SERVICES | MEDITERRANEAN EXCELLENCE

Monthly routine cleaning of all floors and stairs

1

Waxing the floor

2

24h cleaning of all the Reception counters in the lobby lounge (weekly on weekends)

2

Message and mail service

2

Washing

2

Washing glass in the lobby

2

Parking Service (optional)

2

Baby stroller

2

Log in Mail, Public Notice and Newspaper in the lobby

2

Baby Table Maintenance and Mail Service in the Mail Room for Weeks with a Disability

2

Maintenance for Weeks with a Disability

2

Special Landscaping for Weeks with Disability in Access of Lobby areas (Paths and Access Road to the Access)

2

Mail List for Weeks with a Disability, Register Lounge

2

Use of all Board Products in all Bars and Restaurants

2

Mail Newspaper Service using an Access Board for the Access Road upon Request

2

1 = Full Service

2 = Free of Charge Service

IMPORTANT INFORMATION CERTIFICATES

1. ISO 9001 Quality Management System Certificate is available and implemented in all Federal-level establishments.
2. ISO 14001 Environmental Management System Certificate is available and implemented in all Federal-level establishments.
3. ISO 45001 Occupational Health and Safety Management System Certificate is available and implemented in all Federal-level establishments.
4. ISO 27001 Information Security Management System Certificate is available and implemented in all Federal-level establishments.
5. ISO 22000 Food Safety Management System Certificate is available and implemented in all Federal-level establishments.
6. ISO 20000 Customer Service Management System Certificate is available and implemented in all Federal-level establishments.
7. ISO 13801 Knowledge for Business Certificate is available and implemented in all Federal-level establishments.
8. Green Tag and Blue Tag certificates are available.
9. All Stage Sustainable Tourism Certificate is available and implemented in all Federal-level establishments.
10. Green Tagged Food Certificate is available in all the water supply establishments.

GENERAL RULES

1. According to the laws of the Republic of Turkey dated May 19, 2008, concerning a regulated market system for general use.
2. These rules apply to certain establishments and bars in the province.
3. Alcohol beverages, food and beverage tobacco products, and alcohol were not sold provided to guests under 18 years of age.
4. Alcohol beverages is not provided to guests with health issue as they feel voluntarily stopped.
5. Strong/food beverages, and especially food food and beverage will be suitable areas is not appropriate for cigarette and food safety issues.
6. In the case of any food complaint without any other authorities they require records and internal personal data from complaint and response to these their suitable solutions.
7. Smoking by guests within the smoking boundaries is prohibited.

IMPORTANT INFORMATION GENERAL INFORMATION

- All food and beverage presentations and structures comply with the standards in force in Italy.
- Events with any food changes that affect personal interests upon entering the facility (allergies, the state management) is not responsible for any problems that may arise.
- Food not accepted at our facility, in any of the cases indicated below (the usage rules) will return and upon prior request, depending on the case and level of the contract. Events' parts that always be worked, as a service, as a courtesy. Despite having a menu established for the facility, complete procedure when will be followed regarding part of the food not accepted and satisfactory.
- The opening hours of the air conditioning are administratively regulated by the management system according to outdoor conditions according to climate (thermal comfort).
- Hospitality will be started and during the opening and closing of the season they be postponed due to adverse weather conditions.
- The opening date for each service is determined solely for that operation is provided by the client. The Hotel Management reserves the right to bring forward or postpone the date.
- The Hotel Management reserves the right to unilaterally change all services and hours indicated the fact that due to weather conditions and other unforeseen events.
- Additional activities are provided daily based on the number of guests. Additional requests within the same day are subject to an extra charge.
- The number is representative only. Additional requests during the day are subject to a charge.
- The on-site staff of restaurants will vary depending on seasonal conditions and customer requests, as determined by the Hotel Management.
- These conditions are for the use of the hotel in 2020. Even if the menu is published on time, the use of hotel services after 2020 is subject to an additional charge.

UP-TO-DATE IMAGES, VIDEOS, LOGO, FACT SHEET

You can access all up-to-date fact sheets, images, logos, and videos, of Nirvana Hotels
www.nirvanahotels.com.ir and IR-40000.com



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